

# DO NOT VOID YOUR WARRANTY!

## Follow these 3 simple steps

**STEP 1 - Test Your Water** - using the enclosed Hard Water Test Strip. This will take you less than 2 minutes and potentially save you hundreds of dollars in future repair costs.

**STEP 2 - Watch the installation video *prior* to installation** - you will find it at: <https://vimeo.com/69654553>

**STEP 3 - Validate Your Warranty** - online at [www.alkaviva.com/warranty-form.php](http://www.alkaviva.com/warranty-form.php) or by completing and returning your Warranty Card to:

AlkaViva, LLC  
8745 Technology Way, Suite C  
Reno, NV 89521

Warranty card must be received or online warranty completed within 30 days of purchase for the warranty to be valid.

### IMPORTANT NOTES:

- **IF YOUR IONIZER IS WET** - Some residual water may be present. Water is run through every machine for quality control and testing purposes.
- **WELL WATER** - Before using any well water, it is critical that a water test be done to ensure that your water is potable (safe for drinking). For testing, please visit: [www.alkaviva.net/professional-testing.php](http://www.alkaviva.net/professional-testing.php).
- **UNDERSINK CONVERSION KIT** - If you have ordered an Undersink Conversion Kit, we recommend you USE A LICENSED AND BONDED PLUMBER. Our Tech Support is available to help answer questions.
- **HIRING A PLUMBER** - If you prefer to have a professional install your Ionizer, we recommend that you email [techsupport@alkaviva.com](mailto:techsupport@alkaviva.com) at least 48 hours in advance to ensure a technician will be available during your plumber's visit. Our office hours are Monday—Friday, 8am—5pm, (PST).

**Attention:** Any and all work done by a plumber or anyone else is at owner's sole discretion. Owner bears any and all risk associated with such installation.

- **WATER SOFTENER** - Do not use an ionizer with a sodium or potassium-

based ion exchange softening system without first consulting with your AlkaViva Associate or Technical Support.

- **REMOVE THE FILM** - The display on your unit comes with a removable protective plastic film.
- **DIVERTER VALVE** - your ionizer may come with a different one than used in the installation video. The installation is the same. To operate the pull-out style diverter, simply pull the actuator pin with the water running.

**Attention:** *Never* push the pin back in to turn off the water. Simply turn off the faucet and the diverter will automatically turn off at the same time.

- **CHECK FILTERS** - The filters may have come loose during shipment. Refer to your Owner's Manual and check your filters *prior* to use. For information on proper filter installation, watch:

<https://vimeo.com/141466927>

- **IRON CAUSES MAJOR DAMAGE** - Orange stains in your plumbing indicate iron in your water supply.

**Should you require assistance with your ionizer, always email:**

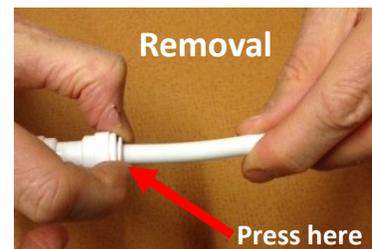
[alkaviva.net/repairs.php](http://alkaviva.net/repairs.php)

**DO NOT attempt to repair your water ionizer.  
Doing so will VOID YOUR WARRANTY!**

## Quick Connect Fitting Release

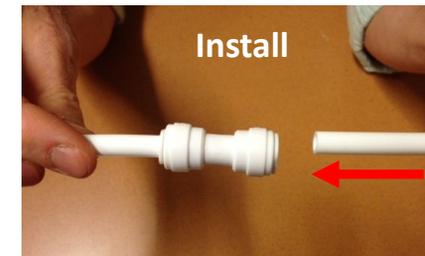
### Install:

Insert 1/4" tubing into Quick Connect Fitting and *PUSH IN* strongly until it can't go further.

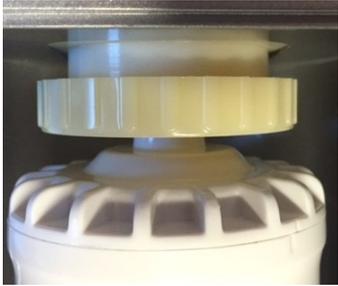


### Removal:

Hold Quick Connect Fitting end with thumb and index finger. Press in on the ring while pulling out the 1/4" tubing in opposite direction.



## MANUAL UPDATES



Bezel is above Filter

The Vesta manual (Page 13) recommends that you tighten the bezel above the filter. This step is done at the manufacturer's now.

*This step is no longer needed.*  
**NEVER** tighten or loosen the Bezel.

AlkaViva Technical Support

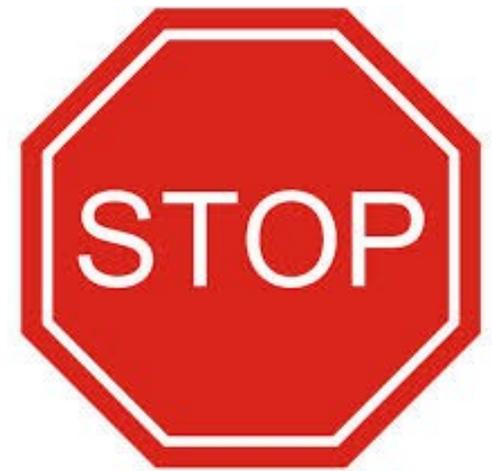
[techsupport@alkaviva.com](mailto:techsupport@alkaviva.com)

Ionizer Repair/Support Form

[alkaviva.net/repairs.php](http://alkaviva.net/repairs.php)

*Thank you and enjoy your new  
AlkaViva Ionizer!*

**ALKA**VIVA



## For Vesta Ionizers

**DO NOT VOID  
Your  
Valuable Warranty  
Read Me First!**

Please follow these 3 simple steps to ensure that you  
**Do Not VOID YOUR WARRANTY:**