

DO NOT VOID YOUR WARRANTY!

Follow these 3 simple steps

STEP 1 - Test Your Water - using the enclosed Hard Water Test Strip. This will take you less than 2 minutes and potentially save you hundreds of dollars in future repair costs.

STEP 2 - Watching the included installation DVD *prior* to installation will save you unnecessary installation and operational errors.

STEP 3 - Validate Your Warranty - online at

www.alkaviva.com/warranty-form.php

Warranty must be completed within 30 days of purchase in order to be valid.

IMPORTANT NOTES:

- **IF YOUR IONIZER IS WET** - Some residual water may be present. Water is run through every machine for quality control and testing purposes.
- **WELL WATER** - Before using any well water, it is critical that a water test be done to ensure that your water is potable (safe for drinking). For testing, please visit: www.alkaviva.net/professional-testing.php.
- **UNDERSINK CONVERSION KIT** - If you have ordered an Undersink Conversion Kit, we recommend you USE A LICENSED AND BONDED PLUMBER. Our Tech Support is available to help answer questions.
- **HIRING A PLUMBER** - If you do hire a professional to install your Ionizer, we recommend that you email techsupport@alkaviva.com at least 48 hours in advance to ensure a technician will be available during your plumber's visit. Our office hours are Monday—Friday, 8am—5pm, (PST).

Attention: Any and all work done by a plumber or anyone else is at owner's sole discretion. Owner bears any and all risk associated with such installation.

- **WATER SOFTENER** - Do not use an ionizer with a sodium or potassium-based ion exchange softening system without first consulting with your AlkaViva Associate or Technical Support.
- **REMOVE THE FILM** - The display on your unit comes with a removable protective plastic film.
- **DIVERTER VALVE** - your ionizer may come with a different one than used in the installation DVD. The installation is the same. To operate the

pull-out style diverter, simply pull the actuator pin with the water running.

Attention: *Never* push the pin back in to turn off the water. Simply turn off the faucet and the diverter will automatically turn off at the same time.

- **CHECK FILTER(S)** - The filter(s) may have come loose during shipment. Refer to your Owner's Manual and check your filter(s) *prior* to use. For information on proper filter installation, watch:

Athena: <https://vimeo.com/141558328>

Melody: <https://vimeo.com/141471239>

Venus: <https://vimeo.com/141471629>

- **IRON CAUSES MAJOR DAMAGE** - Orange stains in your plumbing indicate iron in your water supply.

Should you require assistance with your ionizer, always fill out the Ionizer Repair and Support Form at:

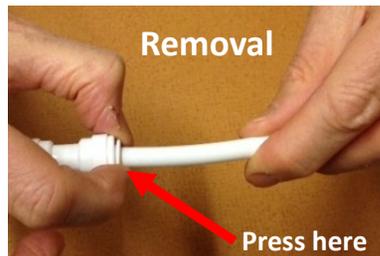
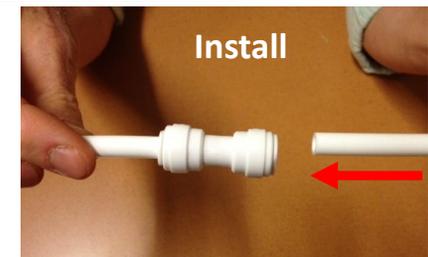
alkaviva.net/repairs.php

**DO NOT attempt to repair your water ionizer.
Doing so will VOID YOUR WARRANTY!**

Quick Connect Fitting Release

Install:

Insert 1/4" tubing into Quick Connect Fitting and *PUSH IN* strongly until it can't go further.



Removal:

Hold Quick Connect Fitting end with thumb and index finger. Press in on the ring while pulling out the 1/4" tubing in opposite direction.

Dust Pre-Filter

A dust pre-filter is included with all ionizer models. The dust pre-filter is pre-installed on the 1/4" tubing that should be installed at the tap water inlet. See photos below.



1. Dust Pre-Filter comes attached.



2. Install at Tap Water Inlet.



3. Installed.

MANUAL UPDATES

For Melody Ionizers ONLY!



Adjusting the Volume on Your Melody Ionizer

The Melody manual says you can adjust the volume by "manipulating the Speaker Volume control on the back". You can no longer do it this way. To adjust the volume on your Melody, follow the directions outlined below.

1. Turn on the Power Switch located on the back of the Melody.
2. Hold the "Filtered" button down for 5 seconds until the menu for the volume pops up.
3. Press the "Alkaline" button to raise the volume. (Each time it is pressed it will raise one number until maximum at #6.)
4. Press the "Acidic" button to lower the volume. (Each time it is pressed it will lower one number until minimum at #1.)
5. Press the "Melody" button to Save your settings.

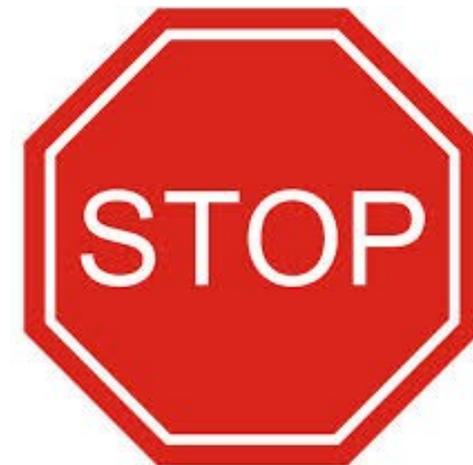
For Athena & Melody Ionizers ONLY!

IMPORTANT! Pages #4 and #9 in both the Athena and Melody manuals refer to the Flow Valve. This valve is no longer included with these ionizers and your ionizer will not match this photo.. *This step is no longer needed.*

Your ionizer no longer comes with 2 Calcium Inserts, but with

1 Calcium Insert for Soft Water and **1 Scale Guard Insert for Hard Water** to be placed in Mineral Port.

ALKA VIVA



Athena, Melody or Venus Ionizers

**DO NOT VOID
Your
Valuable Warranty
Read Me First!**

Please follow these 3 simple steps to ensure that you

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