



YOU MUST READ THIS & ACT!

Terms of Repair for Your *ēlita* Non-electric Ionizer

**Complete your Warranty Form Online at:
alkaviva.com/warranty-form**

The warranty on AlkaViva *ēlita* Non-electric ionizers begins on the original purchase date. If you choose not to fill out the online warranty form on the AlkaViva website within 30 days, then your warranty is limited to 1 (one) year. If the on-line form is completed and received by AlkaViva, the warranty is extended to 3 years.

The AlkaViva Warranty covers all ionizer parts and 100% of labor costs.

AlkaViva will cover all shipping costs for any return under warranty in the first 30 days. After that date, the purchaser is responsible for all shipping. We offer a 30-day return policy with a 20% restocking fee if the unit is returned in "As New" condition.

The warranty covers defects in materials and manufacture and does not cover installation/removal charges. Damage caused by misuse, neglect, improper installation, mishandling and/or environmental damage, including but not limited to, mineral buildup due to hard water or high levels of iron, poor source water quality, infestation or commercial use are expressly excluded. Repair or replacement will be at the final discretion of AlkaViva.

In no event shall AlkaViva or its dealers be liable for any direct, indirect, incidental or special consequential damages to property whatsoever, arising from installation and/or use of its products with improperly treated or untreated hard water. If unsure of your water quality, contact an AlkaViva water specialist first, *before* installing your machine.

The warranty continues as long as parts are still being manufactured and/or available. AlkaViva reserves the right to substitute, discontinue, alter or modify any product or part thereof, at any time, without prior notice.

Warranty is voided if repairs are made by anyone other than an AlkaViva repair technician. Warranty is also voided if third-party filters (not from AlkaViva) are used in your ionizer. Use *only* AlkaViva branded filters purchased through authorized AlkaViva sites. Any authorized site will state clearly that they are an "Authorized AlkaViva Distributor".

The *ēlita* CT-700 is not to be installed under the counter. The US-700 is for use under the counter.

Service Authorization

Repair items must be assigned a Service Authorization Number (SA#). Items that have not been assigned an SA# will not be accepted for repair. To obtain an SA#, fill out and follow the directions on the Water Ionizer Repair/Support Form online at:

alkaviva.com/repairs