

For Private Wells

FIRST - You need to test your well water to make sure it is safe to drink. If safe, we recommend using the external **.01M UF Filter** in place of one of your filters. This external filter helps remove water-borne viral and bacterial contaminants from potable water. This specialty filter is rated at 1/2 of the life of an UltraWater Filter. We recommend that you replace this filter at 500 gallons or every 6 months, whichever comes first.

We recommend you replace your filters at least once a year.

Date Installed: _____

Filter #1: _____

Filter #2: _____

To order replacement filters go to

alkaviva.com/water-ionizer-filters
or call Customer Support at (775) 324-2400

For any other questions or help with filter installation
please email

techsupport@alkaviva.com



Replacing The Filter(s) In Your H₂ Series Ionizer Vesta H₂, Athena H₂ or Melody II



Watch the video below and learn how to replace
the filter(s) and reset the filter counter(s) in your
ionizer

vimeo.com/150375982

When To Change My Filter

- Change filter **at 999 WHEN BLINKING or ONCE A YEAR, whichever comes first.**
- Filter life span can differ based on water quality in individual areas. We recommend replacing the filter before the end of the life span is reached if the water smells bad or the water flow volume decreases.

Possible situations where filter life can be shortened drastically:

- When you have rusty water due to aged pipes.
- If there are a lot of impurities or sediment in the water for a short period of time.
- If used in a place where the water pressure is very low.

How To Remove My Old Filter

Have a towel handy. Expect water to come out of your used filter.

Ensure that you install each filter in its proper place: **Pre-filter** goes in the compartment on the right side. **UltraWater Filter** goes in the compartment on the left side. This is noted on the filter label.

1. Open Both Filter Covers (Fig 1)

- Press and hold the white button located at the bottom of the ionizer door (side of ionizer).
- While holding the white button, lift the filter cover door straight up by pushing up with your thumb at the bottom edge.
- Remove the filter cover door.



Fig.1

2. Remove Old Filters (Fig 2)

- Twist the expired filter counterclockwise until the filter tab is aligned with the slot located at the base of the filter compartment. Gently, but firmly, pull up on the filter until it is released.



Fig.2

How to Install Your New Filter

1. Install New Filter (Fig 3)

- Install your filter with **RIGHT SIDE UP** so you can read the label.
- Remove the protective sticker on the bottom of each filter. (Bottom as you read the label.)
- Insert the opening of the bottom of the new filter into the opening located at the base of the filter compartment in the ionizer.
- Push down and twist clockwise until locked into place. You should **NOT** be able to lift it out. If the filter is not fully twisted, it could cause leaking.



Fig.3

2. Reset the Filter Life Indicator (Fig 4)

- Push the Filter Reset Button (Red on the right and Green on the left.)
- You will hear one BEEP when you push it.
- Hold it down until you hear a second BEEP. The filter counter has reset. Release the button.



Fig.4

3. Close The Cover (Fig 5)

- Align the tabs of the filter cover door with the slots located on both sides of the filter compartment.
- Press down until filter cover door locks in place.

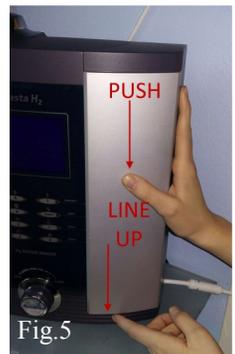


Fig.5